

## Terms & Conditions

### 1. COMPANY INFORMATION

Maagaard Glass

Tangsøgade 36

DK-7650 Bøvlingbjerg

Telephone +45 61 27 71 54

[info@maagaardglas.dk](mailto:info@maagaardglas.dk)

[www.maagaardglas.dk](http://www.maagaardglas.dk)

[info@maagaardglass.com](mailto:info@maagaardglass.com)

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### GENERALLY

**Ordered item:** Unique sculptural Glass Art, one-of-a-kind object, which is ordered at the buyer's request and are not copied goods.

Small deviations in the order can occur, because it is handmade and not machine-made art.

**Note:** Air bubbles in the glass is not an error, but is naturally produced during heating of the glass, and has no effect on the glass durability and can not be invoked as a valid reason for complaint.

**When ordering unique Glass Art:**

**Delivery time: 16-20 weeks**

**When ordering Glass Art 1000 DKK is added.**

### 2. PRICING POLICY

All Glass Art is added the danish artist VAT (5%). The VAT is included in the price.

#### PAYMENT FOR ORDERED GLASS ART:

The customer pays a deposit when commissioning and then in the following installments::

**50% of the purchase amount when placing the order**

**25% of the purchase amount on dispatch from Maagaard Glass**

**25% of the purchase amount upon receipt of the order at the customer**

#### Payment via banktransfer

You can pay via bank transfer within 14 days of purchase.

When paying via bank transfer in Denmark use these bank informations:

Handelsbanken, Torvet 1C, DK-7620 Lemvig, account number: 7640 0002004627

### **Payment via banktransfer from abroad**

When paying via bank transfer from abroad use the following bank details for the receiver:  
IBAN no.: DK1776490002004627  
SWIFT addr.: HANDDKKK

**When paying via bank transfer, any fee for receiving the amount by the recipient bank is charged.**

### **PAYMENT WHEN BUYING IN GALLERY MAAGAARD, BØVLINGBJERG:**

**MobilePay:** You can pay with MobilePay and in cash.

### **3. SHIPPING AND HANDLING**

**Shipping:** is paid by the buyer.

The customer pays everything regarding freight - customs clearance, etc.

#### **Packaging of the artwork**

We are responsible for proper packaging / packing and freight / shipping with Bluewater.

**Maagaard Glass can not be held liable for any delays with the shipping company or local customs.**

### **4. CANCELLATION / RETURNS**

**On any ordered Glass Art, commissioned on the customer's request for unique sculptural Glass Art from Maagaard Glass, there is no right of withdrawal.**

**Note:** My products are handmade and one-of-a-kind objects. Therefore they can vary in colour and shape relative to the depicted product on the website. Any photo is therefore only indicative, unless stated on the product that this is the actual Glass Art for sale.

Deviations from the imaged can not be invoked as a valid reason for complaint.

### **5. RESERVATIONS AND DISCLAIMERS**

Reservations are made for any tax changes, price and typing errors, technical errors, sold out and obsolete items and force majeure, including defects or delays in deliveries of raw materials and supplies from subcontractors.

Maagaardglass.com reserves the right to make changes in assortment and prices without notice.

Maagaardglass.com accepts no responsibility for personal and property damage caused by the use of products ordered from Maagaardglass.com.

**Do not use the glass art to store food and the like.**

### **6. PRIVACY POLICY (GDPR)**

When entering into an agreement with Maagaard Glass, we need the following information:  
Name, address, phone number and e-mail address.

We register your personal information for the purpose of delivering the glass art to you.

Personal information is registered with Maagaard Glass and we keep your personal data safe and confidential in accordance with applicable laws, including the Personal Data and Data Protection Act. This information is used solely for the purpose for which it was collected and is deleted when the purpose is met or no longer relevant.

Information provided to Maagaard Glass is not disclosed or sold in any way to third parties.

The data manager at Maagaard Glass is Agnethe Maagaard.

### **The basis of processing**

We need to store this information for one or more of these reasons:

- To enable us to fulfill a contract that you are a party to.
- To enable us to comply with a legal obligation, for example. according to the Accounting Act.

### **Information, objection, modification, data portability and deletion**

You can always contact us to ascertain what personal data we hold about you.

If there are errors in the information we have about you, you can always ask to have them corrected, so we have the right, just as you have the right to receive information in a common format (data portability).

If you no longer want us to process your personal information, you can also send us a request for this. If you wish to withdraw your consent to the processing of your e-mail address in connection with the distribution of newsletters and marketing, it can always be done by clicking on a link in each newsletter.

If you wish to complain about our treatment of your personal data, this can happen to the Data Protection Agency at the address Borgergade 28.5., 1300 Copenhagen, phone 33 19 32 00 email: dt@datatilsynet.dk.

## **7. CHANGES IN TERMS & CONDITIONS**

Maagaard Glass may at any time change the current trading conditions, unilaterally and without notice.

We reserve the right to change these terms and conditions to any extent necessary. This may be to adjust Terms and conditions for changes in regulatory requirements or changes in other technical parameters. The changed terms can always be found on the websites. Customized or modified terms only apply to orders made after the changes are made and entered into force, then they must apply to all purchases.

## **8. LAW AND JURISDICTION**

Maagaard Glass is a Danish company and is therefore subject to Danish law.

Every dispute between the parties is subject to Danish law and must be brought before a Danish court.

### **The court in Holstebro**

Stationsvej 58  
DK-7500 Holstebro